

# SATINTOUCH

*Premier Industrial Coatings*



**INFRASTRUCTURE - UTILITIES - MINING & HEAVY INDUSTRY**

*Servicing metropolitan, regional and remote Queensland*

# About Satintouch

Satintouch is the Protective Coatings Applicator of choice for Government, Mining, Construction and Heavy Industry across metropolitan, regional and remote areas of Queensland and Northern NSW.

Our specialist services are mobile, to cost effectively meet 5-20 year coating maintenance cycles - and we are engaged directly by Government and Industry clients, for the remediation and/ or protective coating component of major infrastructure and utilities construction, shutdown and maintenance works.

**Surface Preparation**

**Concrete Remediation**

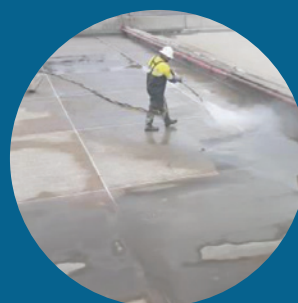
**Protective Coatings & Linings**

## Our Capabilities

Satintouch is engaged for protective coating application and refurbishment services across a diverse range of Infrastructure, Utilities and Mining & Heavy Industry assets for our client partners; including but not limited to bridges, reservoirs, STP's & WWTP's; heavy vehicles, manholes and gas pipelines

**Our strength is in our experience based, strategic approach to works planning**

- Specialist Blaster-Painters with Certificate III Certification
- Specialised Quality Assurance planning, testing & reporting
- Scaffolding, encapsulation, noise control, traffic control and environmentally safe product disposal solutions
- Working with our suppliers to identify best fit, project specific products
- Project specific Safe Work Procedures; ITP's and Safety, Quality and Environmental Management Plans.





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## Our Services

### CONCRETE REMEDICATION

Crack Injection  
Expansion Joint Repairs  
& Sealing  
Cementous Linings &  
Grouting  
Concrete Polishing

### SURFACE PREPARATION

Vacuum Loading  
Ultra High Pressure  
Water Jetting  
Abrasive Blasting  
Encapsulation  
Solutions

### PROTECTIVE COATINGS & LININGS

Epoxy  
Polyurea  
Polyurethane  
Hybrids  
Denzo Wrap  
StopAQ Vinyl Wrap

## Our Specialist Fleet and Equipment

Satintouch employs a fleet of 15 heavy and light vehicles in our South Queensland branch and 16 in our North West operation, enabling us to mobilise into all regional, remote and metropolitan areas of Queensland.

Our fleet encompasses Abrasive Blast, Water Blast, Ferret, Poly and Vacuum Loading units.

Specialist equipment includes state of the art heavy duty, Plural Component Airless Spray units, Grout Pump units, Polyurea Plural Component Clear Shot Spray units, through to Airless Spray Units and Conventional Spray Units for finer detailing.

From time to time, hand finishing may be required—and yes, we are equipped to do this too !



## Our Quality

Our quality is in our people, our products and our processes

Satintouch is partner and approved Applicator to the highest quality suppliers of protective coatings to the Australasian market.

We have built strong working partnerships over the course of our 30 year industry tenure; and as such, we remain continually abreast of industry developments, initiatives and innovations, to deliver both quality and value to our client projects.

We have in place **ISO Certified** Quality, OHS and Environmental Management Systems, which provide the framework and guidelines for the standard of quality delivered by Satintouch to our clientele.

Satintouch employ a vast range of quality assurance Test Reporting and we have **NACE I and II Certified Quality Inspectors** leading our Operational Crews and our **Specialist Certificate III Certified, Industrial Spraypainters**.



## Our Quality Testing

Satintouch undertakes specialist quality testing throughout the surface preparation and coating application processes of all work we undertake. Subject to substrate and coating, the quality Inspection process may include the following testing methods, with onsite reporting and photographic records taken:

Hydraulic Adhesion Testing

Atmospheric Testing

Profile Tests (Steel)

Visual Tests (Concrete)

Soluble Salt Test (Steel)

PH Alkalinity Testing (Concrete)

High Voltage Holiday Testing / Spark Test

Wet Sponge Test

Adhesion Testing

Hardness Testing



## Our Management Systems

Satintouch has in place a range of cloud-based systems which support the end to end protective coatings workflow, ensuring tracking and accountability from estimate stage through to project scheduling, execution and invoicing.

Collaboratively, these systems ensure the accuracy and efficiency of the quoting, planning, staff allocation and inventory management and invoicing processes of each and every project we undertake.

Satintouch uses Sitebook as our Site Administration tool; which allows documents to be generated, completed and submitted to clients via mobile App on site.

Sitebook removes the challenges associated with the traditional manual paperwork trail, for efficient and compliant management and administration of Human Resources, Safety and Quality requirements.



## Our People

Satintouch employs a specialist team of Managers, Administrators and Certificate III Certified Blaster-Painters and HR Drivers to support all aspects of our client projects and objectives; and we continually invest in the training and development of our people.

As standard, our operational crews possess Construction Safety Licenses; Confined Space and Working at Heights tickets and a range of other High Risk Licenses.

The team at Satintouch are also fully trained in PYRAFLOOR, the Polished Concrete Flooring system on demand by Architects, Specifiers and Builders as the flooring finish on commercial, industrial and residential construction projects.

Our team encompasses NACE I and II Certified Quality Assurance Inspectors, which ensures all work undertaken meets both NACE and International Standards.

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07 3271 2473

## MOUNT ISA

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Mount Isa Q 4825  
07 4749 3299

## SUNSHINE COAST

16 Hilltop Crescent  
Coolum Beach Q 4573  
07 3271 2473

**SATINTOUCH.COM.AU**