# SATINTOUCH

Premier Industrial Coatings













**INFRASTRUCTURE - UTILITIES - HEAVY INDUSTRY** 

Servicing metropolitan, regional and remote Queensland

#### **About Satintouch**

Satintouch is the Protective Coatings Applicator of choice for Government, Construction and Heavy Industry across metropolitan, regional and remote areas of Queensland and Northern NSW

Our specialist services are mobile, to cost effectively meet 5-20 year coating maintenance cycles - and we are engaged directly by Government and Industry clients, for the remediation and/ or protective coating component of major infrastructure and utilities construction, shutdown and maintenance works.

Surface Preparation

Concrete Remediation

Protective Coatings & Linings

### **Our Capabilities**

Satintouch is engaged for protective coating application and refurbishment services across a diverse range of Infrastructure, Utilities and Heavy Industry assets for our client partners; including but not limited to bridges, reservoirs, STP's & WWTP's; heavy vehicles, manholes and gas pipelines.

Our strength is in our experience based, strategions approach to works planning

- Specialist Blaster-Painters
- Specialised Quality Assurance planning, testing & reporting
- Scaffolding, encapsulation, noise control, traffic control and environmentally safe product disposal solutions
- Working with our suppliers to identify best fit, project specific products
- Project specific Safe Work Procedures; ITP's and Safety, Quality and Environmental Management Plans









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#### **Our Services**

CONCRETE REMEDIATION

SUR FACE PREPARATION

Ultra High Pressure Water Jetting Abrasive Blasting Encapsulation Solutions PROTECTIVE
COATINGS & LININGS

Epoxy
Polyurea
Polyurethane
Hybrids
Denzo Wrap
StopAQ Vinyl Wrap

# Our Specialist Fleet and Equipment

Satintouch employs a fleet of heavy and light vehicles in our South Queensland branch, enabling us to mobilise into all regional, remote and metropolitan areas of Queensland.

Our fleet encompasses Abrasive Blast, Water Blast and Poly units.

Specialist equipment includes state of the art heavy duty, Plural Component Airless Spray units, Grout Pump units, Polyurea Plural Component Clear Shot Spray units, through to Airless Spray Units and Conventional Spray Units for finer detailing.

From time to time, hand finishing may be required—and yes, we are equipped to do this too!



## **Our Quality**

Our quality is in our people, our products and our processes

Satintouch is partner and approved Applicator to the highest quality suppliers of protective coatings to the Australasian market.

We have built strong working partnerships over the course of our 30 year industry tenure; and as such, we remain continually abreast of industry developments, initiatives and innovations, to deliver both quality and value to our client projects.

We have in place **ISO Certified** Quality, OHS and Environmental Management Systems, which provide the framework and guidelines for the standard of quality delivered by Satintouch to our clientele

Satintouch employ a vast range of quality assurance Test Reporting and we have **NACE II Certified Quality Inspectors** leading our Operational Crews and our **Specialist Certificate III Certified, Industrial Spraypainters.** 



## Our Quality Testing

Satintouch undertakes specialist quality testing throughout the surface preparation and coating application processes of all work we undertake. Subject to substrate and coating, the quality Inspection process may include the following testing methods, with onsite reporting and photographic records taken:

Hydraulic Adhesion Testing PH Alkalinity Testing (Concrete)

Atmospheric Testing High Voltage Holiday Testing / Spark Test

Profile Tests (Steel) Wet Sponge Test

Visual Tests (Concrete) Adhesion Testing

Soluble Salt Test (Steel) Hardness Testing









### **Our Management Systems**

Satintouch has in place a range of cloud-based systems which support the end to end protective coatings workflow, ensuring tracking and accountability from estimate stage through to project scheduling, execution and invoicing.

Collaboratively, these systems ensure the accuracy and efficiency of the quoting, planning, staff allocation and inventory management and invoicing processes of each and every project we undertake.

Satintouch uses Sitebook as our Site Administration tool; which allows documents to be generated, completed and submitted to clients via mobile App on site.

Sitebook removes the challenges associated with the traditional manual paperwork trail, for efficient and compliant management and administration of Human Resources, Safety and Quality requirements.



#### Our People

Satintouch employs a specialist team of Managers, Administrators, Blaster-Painters and HR Drivers to support all aspects of our client projects and objectives; and we continually invest in the training and development of our people.

As standard, our operational crews possess Construction Safety Licenses; Confined Space and Working at Heights tickets and a range of other High Risk Licenses.

The team at Satintouch are also fully trained in PYRAFLOOR, the Polished Concrete Flooring system on demand by Architects, Specifiers and Builders as the flooring finish on commercial, industrial and residential construction projects.

Our team encompasses NACE II Certified Quality Assurance Inspectors, which ensures all work undertaken meets both NACE and International Standards.

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